

SPECIFICATIONS

ShoreTel Converged Conferencing

When employees can communicate easily across an organization—whether sharing information in a presentation, collaborating on a document or instant messaging (IM) each other—business performance improves. By combining voice and data over the enterprise phone system, ShoreTel Converged Conferencing provides rich conferencing and collaboration features, cost-effectively. Built on a secure, Linux-based appliance, the system delivers a full range of collaboration capabilities.

Specifications

Conferencing

- Parties per call - up to 204
- Documents sharing support
- MS Office documents
- Conference recording - up to 1,200 hours
- Call record archives - 6 months of data
- Browsers supported - Internet Explorer 7 and up
- Document size limit - 30 MB
- Early arrival allowed - up to 30 minutes before start
- Late arrival allowed - until the scheduled end time
- Late call grace period - calls are never disconnected
- Voice coding - 64 KBPS PCM

Software and Platform

- Base operating system - Linux
- Protocols used - MGCP, RTP, NTP
- Connectivity - 100 Base-T Ethernet
- Rack space/server size - 1U rack mount chassis
- Power requirements - 250W
- Dimensions - 1.7"x16.8"x22.6" (43mm x 427mm x 574mm)

Features

Audio Conferencing

- From 2 to 204 participants
- One-time or recurring calls
- Reservationless, anytime calls
- Instant, ad-hoc conference calls
- Optional port reservation
- Leader-required or leaderless calls
- User-selected access codes
- Auto-generated access codes
- Project code call tracking
- Mute one, multiple, all parties
- Drop one, multiple, all parties
- Hold one, multiple, all parties
- Department code call tracking
- Dial out to add parties via the Web
- Touch-tone dial out to add parties
- Web-based call back line to join
- Touch-tone mute controls
- Optional entry and exit tones
- Announce names on joining
- Roll call announcements

- Lecture mode (parties muted)
- Record conference calls
- Listen to audio over the phone
- Publish recordings via a Web link
- Listen to audio using the PC
- One-click email invitations
- View all parties on the call
- Lock calls to unwanted parties
- Participant audio controls
- Active talker indicator
- Mute, drop, and hold
- Start call from invitations link
- Start call from calendar link
- Play recordings into conferences

Document Sharing

- Share MS Office documents
- Password and SSL protection
- Leader controlled slide advance
- Start and stop sharing dynamically
- File cabinet to exchange documents
- Keep for later for recurring calls
- Record presentations with the audio

- Publish recordings via a Web link

Application Sharing

- Share individual windows
- Share entire desktop
- Collaborative document editing
- Pass control to participants
- All leaders can share their desktop
- Take control of other leaders PC

Conference Management

- Schedule new conferences
- Create instant conferences
- Audio, IM, Web
- View, change, and delete calls
- View previous conference details
- Access chat and conference archives
- View personal call activity reports
- Access and distribute recordings
- Delegate for assistant scheduling
- One click to start conferences
- Secure, password-protected access
- Change personal login credentials
- Integrated online help system
- Set your current phone number

Web-based Instant Messaging and Presence

- Buddy list with presence
- Arrange buddies into groups

- Multiple concurrent IM sessions
- Block specific user messages
- Block messages when set to busy
- Multi-party IM
- All party text chat in conferences
- Private, side-bar text chat

Instant Messaging and Presence Server

- Compatible with Communicator IM features
- Up to 10,000 configured users
- Up to 500 active IM users

Telephone Interface (DTMF)

- Option list
- Return to the conference
- Mute or unmute your line
- Add someone to the conference
- Listen to a list of names or the number of callers
- Start/stop recording of the conference

Reporting

- Predefined end-user reports
- Predefined administrator reports
- Report by project or department code
- Export full call details (CSV or XML)
- Traffic and network statistics
- Alarm and event logs

Security and Compliance

- Optional HTTPS transport
- Individual user

- authentication
- One-time conference access codes
- Password-protected documents
- Local database authentication
- LDAP/LDAPS database authentication
- Individual user privileges
- IM text logged to SMTP
- SNMP v3 with privacy

Management

- All IP—no tie line integration
- Password-protected access
- Reserved executive ports
- Port usage level alerts
- Email alerts to administrator
- Automatic port configuration
- One button database backups
- Bulk provision to add initial users
- LDAP integration for authentication
- Configurable voice prompts
- Resource availability display
- User class of service levels

Language Support

- US English
- UK English

Others

- Browser, zero install applications
- Reliable, embedded, appliance
- Linux operating system
- Local system—not services based

About ShoreTel

ShoreTel is the provider of brilliantly simple Unified Communication (UC) solutions based on its award-winning IP business phone system. We offer organizations of all sizes integrated, voice, video, data, and mobile communications on an open, distributed IP architecture that helps significantly reduce the complexity and costs typically associated with other solutions. The feature-rich ShoreTel UC system offers the lowest total cost of ownership (TCO) and the highest customer satisfaction in the industry, in part because it is easy to deploy, manage, scale and use. Increasingly, companies around the world are finding a competitive edge by replacing business-as-usual with new thinking, and choosing ShoreTel to handle their integrated business communication. ShoreTel is based in Sunnyvale, California, and has regional offices and partners worldwide. For more information, visit shoretel.com.

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